



Revalidation Frequently Asked Questions March 2025

1. Is there an extension for the revalidation due dates?

Yes, Health and Human Services Commission (HHSC) is implementing provider enrollment revalidation flexibilities due to the significant challenges Medicaid providers are experiencing in complying with enrollment revalidation timelines and requiring all Medicaid and CHIP MCOs like Texas Children's Health Plan (TCHP) to support these flexibilities. HHSC will extend revalidation due dates, and reduce or eliminate enrollment gaps, and require payers like TCHP to support claims reprocessing efforts. To learn more, view [Medicaid and CHIP Provider Enrollment and Revalidation: Enrollment Gap Flexibilities, Closures, & Claims Reprocessing](#).

Watch our *new* [PEMS and Revalidation Information](#) video for further details.

2. Where can providers find their revalidation due dates?

Providers can find their revalidation due dates on the Provider Information page in the Provider Enrollment and Management System (PEMS), <https://www.tmhp.com/topics/provider-enrollment>. Additionally, providers should ensure any email addresses on file are up to date and approved in order to receive the revalidation reminder notifications through email. Providers with valid email addresses on file will receive reminder notices at the 120-, 90-, and 45-day mark prior to their revalidation due date. Providers can access the PEMS-associated job aid, [Verifying an Email in PEMS](#), on tmhp.com if they need help confirming their email address.

3. What training is available on the revalidation extension?

Texas Medicaid & Healthcare Partnership (TMHP) will conduct a series of live webinars designed to review the revalidation extension flexibilities. The webinars are intended for providers that are due to revalidate from December 13, 2024, and May 31, 2025, and that will receive an additional 180 days to complete this.

The webinars will also summarize how TMHP is modifying enrollment periods for providers that have been disenrolled for failing to revalidate on-time between November 1, 2023, and December 12, 2024, and that have successfully reenrolled. For providers that have met both criteria, the provider's enrollment period will be backdated up to 365 days to reduce or eliminate the gap in enrollment.

The conclusion of each webinar will include a question-and-answer (Q&A) session.

The webinars are scheduled for the following times:

- Thursday, April 3, 2 – 3 p.m. CST
- Thursday, May 1, 10 – 11 a.m. CST

To register for the webinar,

visit: <https://attendee.gotowebinar.com/register/6601142802124376918>

4. What are the steps a provider needs to take to verify their information in PEMS?

Providers should login to the PEMS portal, [My Account](#), to review their information and make updates such as:

Enrollment Changes

- a. Add or remove practice locations, programs, or providers
- b. Ensure all locations have the corresponding group names listed
- c. Change or update provider taxonomy codes
- d. Update which providers are accepting new patients

Revalidation – Submit revalidation applications at least 120 days prior to the end of your enrollment.

Refer to the [Portal Security Training Manual](#) for help with creating a TMHP User Account.

Additional Resources:

- [Provider Enrollment and Management System \(PEMS\) | TMHP](#)
- [TMHP YouTube Channel](#)
- [PEMS and Revalidation Information](#) (Video)
- Enrollment Revalidation <https://www.tmhp.com/sites/default/files/file-library/topics/provider-enrollment/Revalidation-one-pager.pdf>
- Medicaid and CHIP Provider Enrollment and Revalidation: Enrollment Gap Flexibilities, Closures, & Claims Reprocessing: [Provider Alert](#)